

Warranty terms applicable to ZipLevel Pro 2000 and ZipLevel Basic

The whole product is warranted against manufacturing defects for 12 months* from date of purchase. Please contact us either by phone (+44 118 981 1313) or via our website at <http://www.grounds-care-products.co.uk/contact.asp> prior to returning the product to the UK Service Centre.

The hydro-pneumatic system (the gas and liquid) is covered for a further 12 months, pro-rated as follows:

If the display flashes "Cord" within 12 to 18 months from purchase, you pay 1/3rd of the recharge service price. If it happens between 19 and 24 months it's 2/3rd.

Outside of the 24-month warranty period, provided nothing has been broken and the Measurement Module is not faulty, the full cost of a service and recharge is currently £150 + vat. This includes replacing the cord and pressure cell if necessary, cleaning the casing, recharging the unit with liquid and gas and returning it to you by next-working-day courier. It does not include the cost of sending it to us.

Following a recharge service, the hydro-pneumatic element of your ZipLevel carries a full warranty as described in paragraphs 2 & 3 above.

The manufacturers say you must expect to have your ZipLevel recharged every two to three years, but many continue to function correctly for much longer.

*May be less in the case of an ex-hire or ex-demo unit; please ask at the time of purchase.

GroundsCare Products

ziplevel@grounds-care-products.co.uk

Tel: +44 118 981 1313

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