

Warranty terms applicable to *ZipLevel Pro 2000* and *ZipLevel Basic*

The whole product is warranted against manufacturing defects for 12 months*from date of purchase or from date of fitment of a new or service exchange Measurement Module (MM).

The hydro-pneumatic system (the gas and liquid) is covered for a further 12 months, pro-rated as follows:

If the display flashes "Cord" you pay:

- 1/3rd of the recharge service price within 12 to 18 months from purchase or service/repair date.
- 2/3rd of the recharge service price if it happens between 19 and 24 months.

Outside of the 24-month warranty period, provided nothing has been broken and the Measurement Module is not faulty, the full cost of a service and recharge is currently £150 + vat. This includes replacing the cord and pressure reference cell if necessary; cleaning easily-removable dirt from the casing and recharging the unit with liquid and gas. It does not include the cost of sending it to us or returning it to you. Transport cost will vary dependent on your location.

Following a recharge service, the hydro-pneumatic element of your *ZipLevel* carries a full warranty as described in paragraphs 1 & 2 above.

The manufacturers say you must expect to have your *ZipLevel* recharged every two to three years, but many continue to function correctly for much longer.

Should it become necessary for you to return your *ZipLevel* to us, please contact us either by phone (+44 118 981 1313) or via our [website contact form](#) prior to returning the product to the UK Service Centre.

*May be less in the case of an ex-hire, ex-demo or pre-owned unit; please ask at the time of purchase.

Thank you for purchasing a *ZipLevel*. We hope it gives you many years of trouble-free service.

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Y:ZipLevel, Warranty terms, September 2015 (rev March 2021)